**Safety & Hygiene Programme For Safe Travel**

1. **Digital Check-in/out**
   - Digital check-in, pre-arrival registration & key collection upon arrival.
   - Digital check-out, settling bill via online payment.

2. **Digital Concierge App**
   - Smart guest service technology: book tours, order food and chat with a team member in real time on your smartphone.

3. **Trusted Partner Programme**
   - Third-party tour operators, suppliers and transport service providers must comply with Avani hygiene standard. Disinfecting high touch surfaces, wearing a face mask and obtaining a good health certificate is required.

4. **Arrival**
   - Handshake-less warm greetings.
   - Sterilizing key cards and stationery in Ultra Violet C Cabinet.
   - Routine health checks and protective masks for Avani team members.

5. **Receiving Procedures**
   - Guest luggage and third-party deliveries are disinfected on arrival.

6. **Public Areas**
   - Cu⁺ Copper Sterilization Film is applied to elevator buttons, door handles and other high touch surfaces.

7. **Guest Rooms**
   - Breathing room - in the initial phase, rooms are sealed after cleaning.
   - Cleaning and disinfection procedures in compliance with Ecolab and EPA guidelines.
   - Select hotels will be utilising HEPA-grade Air Purifier.

8. **AvaniFit Gym**
   - Physical distancing is practiced when using gym equipment.
   - Third-party trainers are subject to health checks.
   - Select hotels will offer in-room AvaniFit Workouts.

9. **Dining**
   - Spaced-out seating.
   - Digital menus.
   - A la minute menu focusing on freshness and zero-waste.
   - Enhanced sanitization at dining area and kitchen. Additional protective equipment for the culinary team.

10. **AVANISHIELD**
    - Agent in charge of health and safety compliance.