Safety & Hygiene Programme For Safe Travel

1 Digital Check-in/out

- Digital check-in, pre-arrival registration & key collection upon arrival.
- Digital check-out, settling bill via online payment.

2 Digital Concierge App

Smart guest service technology: book tours, order food and chat with a team member in real time on your smartphone.

3 Trusted Partner Programme

Third-party tour operators, suppliers and transport service providers must comply with Avani hygiene standard. Disinfecting high touch surfaces, wearing a face mask and obtaining a good health certificate is required.

4 Arrival

- Handshake-less warm greetings.
- Sterilizing key cards and stationery in Ultra Violet C Cabinet.
- Routine health checks and protective masks for Avani team members.

5 Receiving Procedures

Guest luggage and third-party deliveries are disinfected on arrival.

6 Public Areas

Cu+ Copper Sterilization Film is applied to elevator buttons, door handles and other high touch surfaces.

7 Guest Rooms

- Breathing room - in the initial phase, rooms are sealed after cleaning.
- Cleaning and disinfection procedures in compliance with Ecolab and EPA guidelines.
- Select hotels will be utilising HEPA-grade Air Purifier.

8 AvaniFit Gym

- Physical distancing is practiced when using gym equipment.
- Third-party trainers are subject to health checks.
- Select hotels will offer in-room AvaniFit Workouts.

9 Dining

- Spaced-out seating.
- Digital menus.
- A la minute menu focusing on freshness and zero-waste.
- Enhanced sanitization at dining area and kitchen. Additional protective equipment for the culinary team.

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AVANISHIELD Agent in charge of health and safety compliance.

AVANISHIELD

AVANI
Hotels & Resorts