

AVANI

Hotels & Resorts

Avani Hotels' Safety and Hygiene Programme AvaniSHIELD, Extends to MICE Facilities

Following the roll-out of AvaniSHIELD (www.avanihotels.com/en/health-safety-update), a programme promoting heightened safety and hygiene measures at Avani Hotels and Resorts worldwide, the brand has now introduced new measures for its MICE facilities.

The new MICE programme will include new measures for seating arrangements and food preparation for group catering, which is being adopted by the all Avani Africa properties.

As an extra precaution in the post Covid-19 world, Avani will be making the following guidelines mandatory for properties with MICE facilities:

- Adjusting the maximum capacity of meeting space to facilitate physical distancing.
- Introducing spaced out seating for all types for meeting room set-up.
- Rolling out temperature checks for the attendees, who will also be provided and encouraged to wear face masks at all times.
- Putting a cap on the number of guests during coffee and lunch breaks and introducing clear floor markings to ensure physical distancing. At resorts, coffee and lunch breaks will be set up outdoors.
- Adding bandwidth capacity in order to accommodate demand for online conferences and webinars.
- Mandatory temperature checks for contractors, suppliers and third-party partners who will also be required to wear face masks and gloves at all times during the pre-event setup as part of Avani's 'Trusted Partner Programme'.
- All incoming luggage, boxes and supplies will be sanitised prior to entering hotel premises.
- All stationary will be disinfected with a UVC (Ultra Violet C) device. Stationery displays will be replaced with an "upon request" system to reduce environmental waste.
- Ballrooms and meeting rooms will be thoroughly disinfected with a potent solution that meets EPA international standards.
- Food and beverages will be prepared in the back of the house. Buffet displays will be replaced with live cooking stations hidden behind plexiglass screens.
- Culinary team members wearing protective masks and gloves will be the only staff allowed to handle and serve food.
- Meeting attendees can opt to enjoy a bento box style coffee or lunch break.
- Guests will be offered face masks and hand sanitiser or alcohol wipes.
- A dedicated AvaniSHIELD Agent will be on hand to oversee implementation of new cleaning protocols and adherence to the latest health and safety guidelines.
- Right after the event, a thorough cleaning will take place before the next meeting can take place.
- Properties are also trialling coffee and lunch breaks centred on immune system-boosting, plant-based food options and cold pressed juices.



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